

FD (CTC-I) 03 (01)/2025-2026

Karachi, Dated the 14<sup>th</sup> July, 2025

A copy is forwarded for information and necessary action to:

1. ✓ The Accountant General, Sindh, Karachi, with a request to nominate an Officer, not below BS-17, as a member of the Complaint Redressal Committee.
2. The Chairman / Members of the Complaint Redressal Committee.
3. The R.O to Secretary to Government of Sindh, Finance Department, Karachi.
4. ✓ The P.S to SFS (Sr/ Admn), Finance Department, Govt. of Sindh, Karachi.
5. The P.S to AFS (Admn/Sr), Finance Department, Govt. of Sindh, Karachi.
6. The P.S to DS (Admn & Accounts), Finance Department, Govt. of Sindh, Karachi.
7. Office Copy.

28/7/25

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(DR. MARJAN FATIMA)  
SECTION OFFICER (ADMN-I)  
For Secretary to Government of Sindh

14/07/25

28/7/25



**GOVERNMENT OF SINDH  
FINANCE DEPARTMENT**

Karachi dated the 14<sup>th</sup> July, 2025

**NOTIFICATION**

**FD (CTC-I) 03 (01)/2025-2026:** In pursuance of Rule 31 read with proviso of Sub-Rules (4) and (5) of the Sindh Public Procurement Rules, 2010 (As amended from time to time); a Complaint Redressal Committee (CRC), is hereby constituted to redress the complaints / grievances of bidders that may arise during the procurement of non-consulting services (i.e., Hiring of Janitorial Services with cleaning material / consumables) for the building of Finance Department, Government of Sindh under specific budgetary allocation for the financial year 2025-2026, with the following composition and ToRs:-

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|-----|--|-----------------|
| 1.) | <b>Additional Finance Secretary (Admn),</b><br>Finance Department, Government of Sindh.                          | <b>Chairman</b> |
| 2.) | <b>Representative of Accountant General Sindh</b><br>(not below the rank of BS-17).                              | <b>Member</b>   |
| 3.) | <b>An independent professional</b> from the relevant field<br>(to be nominated by the head of procuring agency). | <b>Member</b>   |

**Terms of References (ToRs):-**

- (i) The Complaint Redressal Committee upon receiving a complaint from an aggrieved bidder may, if satisfied;
- (a) Prohibit the procurement committee from acting or deciding in a manner, inconsistent with rules and regulations;
  - (b) Annul in whole or in part, any unauthorized act or decision of the procurement committee; and
  - (c) Recommend to the Head of Department that the case be declared a mis-procurement if material violation of Act, Rules Regulations, Orders, Instructions or any other law relating to public procurement, has been established; and
  - (d) Reverse any decision of the procurement committee or substitute its own decision for such a decision, provided that the CRC shall not make any decision to award the contract.
- (ii) The CRC shall announce its decision within Seven (07) Days and intimate the same to the bidder and the SPPR Authority within three (03) working days. If the committee fails to arrive at the decision within Seven (07) days, the complaint shall stand transferred to the Review Committee which shall dispose of the complaint in accordance with the procedure laid down in SPPRA Rule-32, if the aggrieved bidder files the review appeal within Ten (10) days of such transfer;
- (iii) The Procuring Agency shall award the contract after the decision of the CRC;
- (iv) Mere fact of lodging of a complaint shall not warrant suspension of the procurement proceedings, provided that in case of failure of the CRC to decide the complaint; the procuring Agency shall not award the contract, until the expiry of appeal period or the final adjudication by the Review Committee.

**FAYAZ AHMED JATOI**  
**SECRETARY FINANCE**

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