



**GOVERNMENT OF SINDH
FINANCE DEPARTMENT**

Karachi dated the 25th April, 2024

NOTIFICATION

FD (CTC-I) 03 (07)/2023-2024:

In pursuance of Rule-31 read with proviso of sub-rules (4) and (5) of the Sindh Public Procurement Rules, 2010 (Amended upto 2023); a Complaint Redressal Committee (CRC), is hereby constituted to redress the complaints / grievances of bidders that may arise during the procurement of goods and related services (i.e. Uniform Liveries and Customized Leather Bags) for Finance Department, Government of Sindh under specific budgetary allocation for the financial year 2023-2024, with the following composition and ToRs:-

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| 1.) Special Finance Secretary (Sr/Admn),
Finance Department, Government of Sindh. | Chairman |
| 2.) ✓ Representative of Accountant General Sindh
(not below the rank of BS-17). | Member |
| 3.) An independent professional from the relevant field
(to be nominated by the head of procuring agency). | Member |

Terms of References (ToRs):-

- (i) The Complaint Redressal Committee upon receiving a complaint from an aggrieved bidder may, if satisfied;
- (a) Prohibit the procurement committee from acting or deciding in a manner, inconsistent with rules and regulations;
 - (b) Annul in whole or in part, any unauthorized act or decision of the procurement committee;
 - (c) Recommend to the Head of Department that the case be declared a mis-procurement if material violation of Act, Rules Regulations, Orders, Instructions or any other law relating to public procurement, has been established; and
 - (d) Reverse any decision of the procurement committee or substitute its own decision for such a decision, provided that the CRC shall not make any decision to award the contract.
- (ii) The CRC shall announce its decision within Seven (07) Days and intimate the same to the bidder and the SPPR Authority within three (03) working days. If the committee fails to arrive at the decision within Seven (07) days, the complaint shall stand transferred to the Review Committee which shall dispose of the complaint in accordance with the procedure laid down in SPPR Rule-32, if the aggrieved bidder files the review appeal within Ten (10) days of such transfer;
- (iii) The Procuring Agency shall award the contract after the decision of the CRC;
- (iv) Mere fact of lodging of a complaint shall not warrant suspension of the procurement proceedings, provided that in case of failure of the CRC to decide the complaint; the procuring Agency shall not award the contract, until the expiry of appeal period or the final adjudication by the Review Committee.

**FAYAZ AHMED JATOI
SECRETARY FINANCE**

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Karachi, Dated the 25th April, 2024

A copy is forwarded for information and necessary action to:

1. The Accountant General, Sindh, Karachi, **with a request to nominate an Officer, not below BPS-17, as a member of the Complaint Redressal Committee.**
2. The Chairman / Members of the **Complaint Redressal Committee.**
3. The R.O to Secretary to Government of Sindh, Finance Department, Karachi.
4. The P.S to SFS (Sr/ Admn), Finance Department, Govt. of Sindh, Karachi.
5. The P.S to AFS (Admn/Sr), Finance Department, Govt. of Sindh, Karachi.
6. The P.S to DS (Admn & Accounts), Finance Department, Govt. of Sindh, Karachi.
7. Office Copy.

(SYED SAQIB HAFEEZ)

SECTION OFFICER (ADMN-I)

For Secretary to Government of Sindh